



DOC. CEN/TC 183/WG1 N. 304
November 2007

Doc. CEN/TC 183 N. 667 + 668

**"Levels of performance and acceptance of waste management services street cleaning
and waste collection and transport"**

(re: Resolution CEN/TC 183 n. 6/2007 - Vienna, 2007-10-18/19)



Milan, 2007-10-31

ref. 5398-11.6F/tt

To the attention of the CEN Members

Subject: Resolution CEN/TC 183 n. 6/2007 (2007-10-18th/19th) Preliminary Work "Levels of performance and acceptance of waste management services street cleaning and waste collection and transport"

Dear Sirs,

In CEN/TC 183 20th Plenary meeting, held in Vienna on 2007-10-18/19, it was taken resolution n. 6/2007 "Pre-adoption of a potential future new work item (Preliminary stage)" concerning the following subject:

Title: Levels of performance and acceptance of waste management services, street cleaning and waste collection and transport

Scope: The target of this standard is to provide the different actors of the services all the elements to foresee, to fix or to offer for the carrying out of each service of waste management, street cleaning and waste collection and transport, and for the remedying of the unavoidable defaults of the fulfilment of the contracts, restricting deviations in a given incidence and putting right them within time and manners prearranged.

Even if the new standard might contain a section of recommended values of the quantitative and qualitative parameters of various services, the main target is to fix a methodology to describe, to survey and to appraise services and possible defaults.

Consequently the new standard will cover:

- the definitions of the various services,
- quantitative and qualitative parameters of the services and the way to measure them,
- definition of the minimum level of the service to be let on contract,
- parameters to verify for the fulfilment of the contract,
- methods for survey and gauge these parameters,
- the list of standards that the different equipments used have to comply with,
- methods of technical and economical evaluation of the deviations from the contract that are not remedied, or that are not remedied in time by the contractor.

TC 183 has assigned this preliminary work to WG 1 "Waste containers" for the first year, to get the works started, while at the next CEN/TC 183 plenary meeting the appropriate body in charge to deal with it will be decided.

For the time being, WG 1 Convenor, Mr Baiano, is firstly asked by CEN/TC 183 to call an ad-hoc meeting with experts from all parties involved in this field (i.e., representatives of local Administrations, municipal managers, contracting firms of such services and equipment manufacturers) which are currently lacking among the expertise available within CEN/TC 183.

In this regard, we are calling for experts throughout Europe to provide their technical contributions, inform about documents already in use in their country, which could be of help to develop the future European Standard, and all sorts of information considered necessary. The outcome of this first meeting among the Convenor of WG 1 and the interested experts will then be evaluated by WG 1 in its next meeting for report to CEN/TC 183.



Furthermore, in case of favourable preliminary consideration by the WG1, the ad-hoc group of experts will be convened again to begin working and to elaborate the drafts of the first parts of the new standard.

According to what stated above, we need to ask you to provide the name of the expert/s for this ad-hoc meeting by filling in the form here-below and let us have it within 2007-11-30. We would appreciate if you could give this paper the widest spreading so that all interested parties can get the opportunity to be informed about this activity.

The ad-hoc meeting is expected to take place at UNI (Italian Organization for Standardization), Milan, possibly in January 2008, but the exact date is to be confirmed (agenda and related information will be given in due time).

Herein attached you may find CEN/TC 183 resolution n. 6/2007 and doc CEN/TC 183 N 635 giving more detailed information about this new work item.

CEN/TC 183/WG 1 Secretariat

Enclosures:

- reply form (see document CEN/TC 183 N 668)
- CEN/TC 183 Res. N 6/2007
- CEN/TC 183 Doc. N 635

RESOLUTION 6/2007 taken by CEN/TC 183 on 2007-10-18/19

Subject: CEN/TC 183 - Pre-adoption of a potential future new work item (Preliminary stage)

CEN/TC 183 "Waste management"

- having considered the proposal for a new work item as documented in CEN/TC 183 N 635;
- having considered the Guidance – Adoption of a new work item in a CEN Technical Committee, as documented in the BOSS;
- decides to register the subject described below as a potential future new work item in its programme of work (at the preliminary stage (00.60 = date of resolution)).

Section	Details (Sections marked with * are compulsory)		
* A	<p>This item corresponds to</p> <p><input checked="" type="checkbox"/> new work (prEN, prCEN/TS, prCEN/TR)</p> <p><input type="checkbox"/> an amendment to EN <i>reference of original EN</i></p> <p><input type="checkbox"/> the revision of EN <i>reference of original EN</i></p> <p><input type="checkbox"/> the conversion of CEN/TS <i>reference of original CEN/TS</i> into an EN</p> <p><input type="checkbox"/> the conversion of ENV <i>reference of original ENV</i> into an EN</p> <p><input type="checkbox"/> the new edition of CEN/TS <i>reference of original CEN/TS</i></p> <p><input type="checkbox"/> the new edition of CEN/TR <i>reference of original CEN/TR</i></p>		
* B	<p>The decision</p> <p><input type="checkbox"/> was taken by <i>unanimity</i></p> <p><input checked="" type="checkbox"/> was taken by <i>simple majority with 5 positive votes, 1 negative vote and 1 abstention</i>.</p>		
* C	Title	<i>Levels of performance and acceptance of waste management services street cleaning and waste collection and transport</i>	
* D	Scope	<p>The target of this standard is to provide the different actors of the services all the elements to foresee, to fix or to offer for the carrying out of each service of waste management, street cleaning and waste collection and transport, and for the remedying of the unavoidable defaults of the fulfilment of the contracts, restricting deviations in a given incidence and putting right them within time and manners prearranged.</p> <p>Even if the new standard might contain a section of recommended values of the quantitative and qualitative parameters of various services, the main target is to fix a methodology to describe, to survey and to appraise services and possible defaults.</p> <p>Consequently the new standard will cover:</p> <ul style="list-style-type: none"> - the definitions of the various services, - quantitative and qualitative parameters of the services and the way to measure them, - definition of the minimum level of the service to be let on contract, - parameters to verify for the fulfilment of the contract, - methods for survey and gauge these parameters, - the list of standards that the different equipments used have to comply with, - methods of technical and economical evaluation of the deviations from the contract that are not remedied, or that are not remedied in time by the contractor. 	
* E	Deliverable	<input checked="" type="checkbox"/> EN <input type="checkbox"/> TS <input type="checkbox"/> TR	
* F	Track	<p><input checked="" type="checkbox"/> Enquiry + Formal Vote (ENQ + FV)</p> <p><input type="checkbox"/> Primary Questionnaire + Formal Vote (PQ+FV)</p> <p><input type="checkbox"/> Unique Acceptance Procedure, 5 months (UAP) ^{a)}</p> <p><input type="checkbox"/> Shortened UAP, 3 months ^{b)}</p> <p>^{a)} Also to be used for the conversion of CEN/TS into EN <i>without updating</i></p> <p>^{b)} To be used <i>only</i> in case of Amendments</p> <p><input type="checkbox"/> TC Approval (TCA) by correspondence</p> <p><input type="checkbox"/> TC Approval (TCA) in meeting</p>	
G	Document developed in	WG 1 Waste containers	
H	Intended to be mandated	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes; M/mandate number	
I	Related Directive(s)	<input checked="" type="checkbox"/> No <input type="checkbox"/> Yes; <i>number and title</i> <i>number and title</i> <i>number and title</i>	For citation in Official Journal? <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes <input type="checkbox"/> No <input type="checkbox"/> Yes



EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

Ref. 1576-11.6 F/tt

Syracuse, 2007-04-11

To DIN
CEN/TC 183 "Waste management"
Mrs Sabine Meik – Secretary

Subject: Proposal for a new standardization work relating to "Levels of performance and acceptance for street cleaning and waste disposal services"

During the AD Hoc Group meeting with Mr U. Fröhlingsdorf, TC 183 chairman, held in Berlin on 13th March 2007, it was decided to introduce, by the Italian delegation, a proposal for the next 20th plenary meeting for a new standard covering the "levels of performance and acceptance for street cleaning and waste disposal services".

It could become the object of a new working group to be created ad hoc and which would involve representatives of local Administrations, municipal managers, contracting firms of these services and equipment manufactures at European level.

The first target of the new standard will be to draw attention of the different actors of the services to the need to foresee, and to fix or to offer, a norm for the carrying out of each service and for the remedy of the unavoidable effectiveness of the fulfilment of the contracts. Perfection can not be required or guaranteed, but deviations must be restricted in a given incidence and subsequently remedied within time and with manners prearranged.

In this perspective the second target of the new standard will be to cover:

- the definitions of the various street cleaning and waste disposal services;
- the quantitative and qualitative parameters of these services and the way to measure them;
- the conception of the minimum level whose fulfilment is the object of each service to let out on contract;
- the parameters which are to be checked during works by the administration and the contractor in order to consider the contract as fulfilled;
- the methods for survey and gauge these parameters, preferably by cross examinations between the administration and the contractor;
- the list of standards that the different equipment used by the contractor (for instance containers, compactors etc.) has to comply with;
- the methods of technical and economical evaluation of the deviations from the contract that are not remedied or that are not remedied in time by the contractor.

Finally an annex of the standard may include a list of recommended values of the quantitative and qualitative parameters of various services in the most common organizing situations.

Gianmaria Baiano
Convenor of WG1/TC 183

Deadline to reply: 2007-11-30

Reply to: CEN/TC 183/WG 1 Secretariat

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Fax. +39 02 70024369

SUBJECT: Call for expertise for "Levels of performance and acceptance of waste management services street cleaning and waste collection and transport" (Resolution CEN/TC 183 n. 6/2007 taken on 2007-10-18/19)

Please fill in the details of your appointed experts:
(please copy this form for further experts, if needed)

Name
Surname
Company
Address
Telephone
Fax
e-mail

Name
Surname
Company
Address
Telephone
Fax
e-mail

Returned by:.....